

METER EQUIPMENT MANAGEMENT SERVICES

Smart meters are at the core of Britain's smart energy future

Calisen is committed to growing and maintaining smart metering infrastructure to bring smarter energy to all, and fast.

Our ecosystem maximises the efficiency of the smart meter network

A model that services the entire nation

Our integrated metering business model has the scale and flexibility to support our clients through whatever challenges they have ahead. Our end-to-end management has been carefully designed to bolster and accelerate the rollout and maintenance of a robust and future-proofed smart meter network.



**Calisen's meter services
are helping keep the nation's
smart energy goals on track**

Our expertise across the metering sector, covering both homes and businesses, allows us to partner flexibly across a range of potential models.

Boosting the uptake of smart energy technologies

Smart Meter Asset Provider (MAP)

We are market leaders in owning, managing and financing metering assets across Britain. Unlocking smart energy for our customers nationwide.

Secured, long-term financing facilities provide rollout visibility and stability for the life of the assets.

Our established and resilient supply chain is supported by strong, long-term relationships and deep expertise.



Boosting the nation's smart meter rollout

Smart Meter Installation

Fully accredited meter installer and Meter Equipment Management (MEM).

400+ engineers

Supported by a dedicated inbound and outbound call centre service as well as the Calisen Smarter Energy Academy.

Nationwide coverage

Experience integrating with multiple smart metering, capacity management and booking systems.



Empowering our customers with energy data

Data Collection

- Empowering our customers with energy data to meet the increased frequency of data collection required by mandatory half-hourly settlement
- Meter reading and data services for energy retailers across gas, electricity and water markets
- Onsite data capture and safety inspections
- Modem and sim exchange for non-domestic meters
- Half-hourly data downloads
- Face-to-face smart meter installation appointment booking
- National coverage enables our low-cost offering



We're rapidly redefining how the industry maintains smart meters

Minimising meter replacement

We're cutting the financial strain, unnecessary waste and operational disruption caused by premature meter replacements.

Maximising meter uptime

Calisen is dedicated to reducing non-communicating meters in your portfolio by pre-emptively identifying and addressing fault risks before they actually happen. We are committed to helping suppliers meet the government's proposed 90-day smart meter recovery target.

Establishing new industry standards

We are pioneering an industry-wide standard in meter diagnostics and communication fixes to reduce variability in practice and ensure consistent resolution of meter issues across the sector. Supporting the industry-wide goal of achieving 100% smart meter penetration by the end of 2030.

Delivering Smart 360 services

Calisen has designed a full suite of bespoke services designed to help maintain and extend the life of our clients' smart meter technologies.



Keeping the UK's smart meter network connected

Calisen Smart 360 gives energy providers flexible access to smart meter solutions that enhance functionality, without the need for us to own or install the meters.

With end-to-end management, industry insights from millions of installs, and services designed to be non-intrusive, we help suppliers focus on their customers while keeping meters on the wall whenever possible.



Smart Reboot

Asset verification, meter commissioning, communications hub power cycling and communications hub exchange



Smart Revive

Breathing new life into gas meters through battery replacement



Smart Firmware

Our online portal for accessing meter firmware updates



Smart Triage

Calisen's robust programme of meter removal, triage and reinstallation



Smart Software

Data-driven insights to give energy suppliers more control

Calisen's mission is to lead the way in smarter, more sustainable energy

Our team are constantly innovating, exploring and pushing the boundaries of what's possible to deliver the infrastructure and technology that powers our world more sustainably.

Calisen is committed to creating a cleaner and greener future and racing to achieve our goal of bringing smarter energy to all.

We have transformed from a pure metering business into a smart energy infrastructure company



16M+

meters that we own, track
and bill within our portfolio

13.6M

data flows managed during 2024

~40%

of homes in Great Britain have
one of our smart meters

£4B+

capital deployed in owning
energy meters to date

Creating an optimal smart meter network is key to the nation hitting its carbon goals

Calisen are committed to helping our clients manage and maintain their smart assets to achieve a smarter energy future for all.



Partner with us today and join the race to net zero



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