

# BRINGING SMARTER ENERGY TO ALL

**We are Great Britain's  
biggest end-to-end smart  
meter solutions provider**

We are Calisen. We own,  
install and manage essential  
energy infrastructure assets  
across both domestic and  
commercial properties.

We're building a more  
sustainable, smarter world  
for the next generation.

We've transformed from a pure metering business into a smart energy infrastructure company



# Pioneering change at scale

**Calisen Metering** (formed from a merging of Calvin Capital, Lowri Beck, and the purchases of MapleCo and Utility Warehouse Home Services) provides ownership, installation and oversight of smart meter assets with ongoing data management.

**Advizzo** is a SaaS platform that combines water and energy smart meter data with behavioural science to create bespoke insights and customer communications.



# Growing and maintaining the smart meter network the length and breadth of Britain



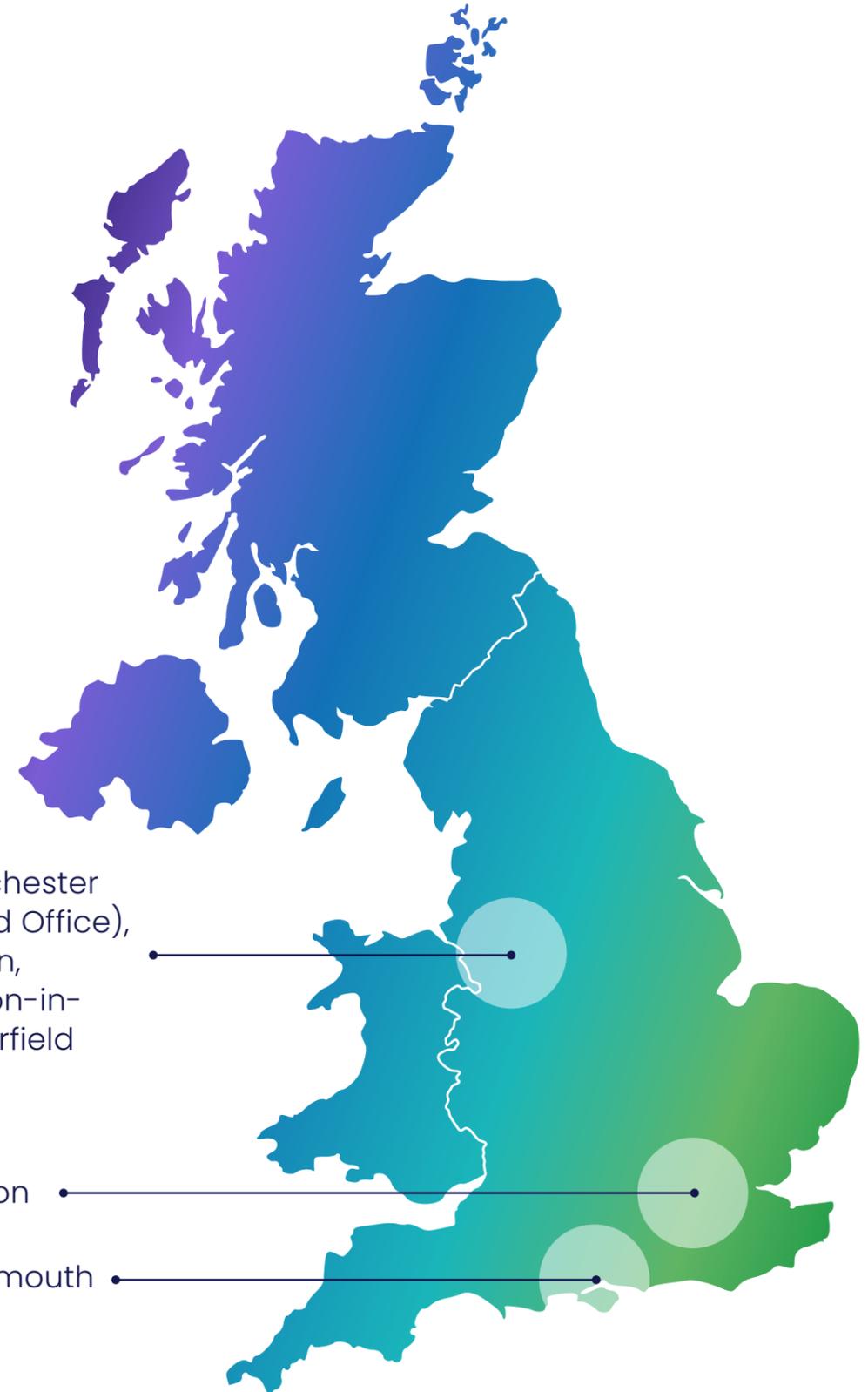
# Heritage that powers our future

For more than two decades, Calisen has been shaping the UK's smart energy landscape. What began with Calvin Capital and Lowri Beck – two pioneers of smart metering – has evolved into one company with a shared vision, united under the Calisen name.

Today, that legacy of expertise and innovation drives us forward. With the acquisitions of Advizzo, MapleCo, and Utility Warehouse Home Services, and the launch

of commercial solar and battery services, we are accelerating our growth as one of the UK's largest providers of energy transition technology for homes and businesses.

Our purpose is clear: to deliver Smarter Energy for All. By combining heritage, innovation, and a single united strategy, we are helping to build a cleaner, greener energy future.



Manchester (Head Office), Wigan, Ashton-in-Makerfield

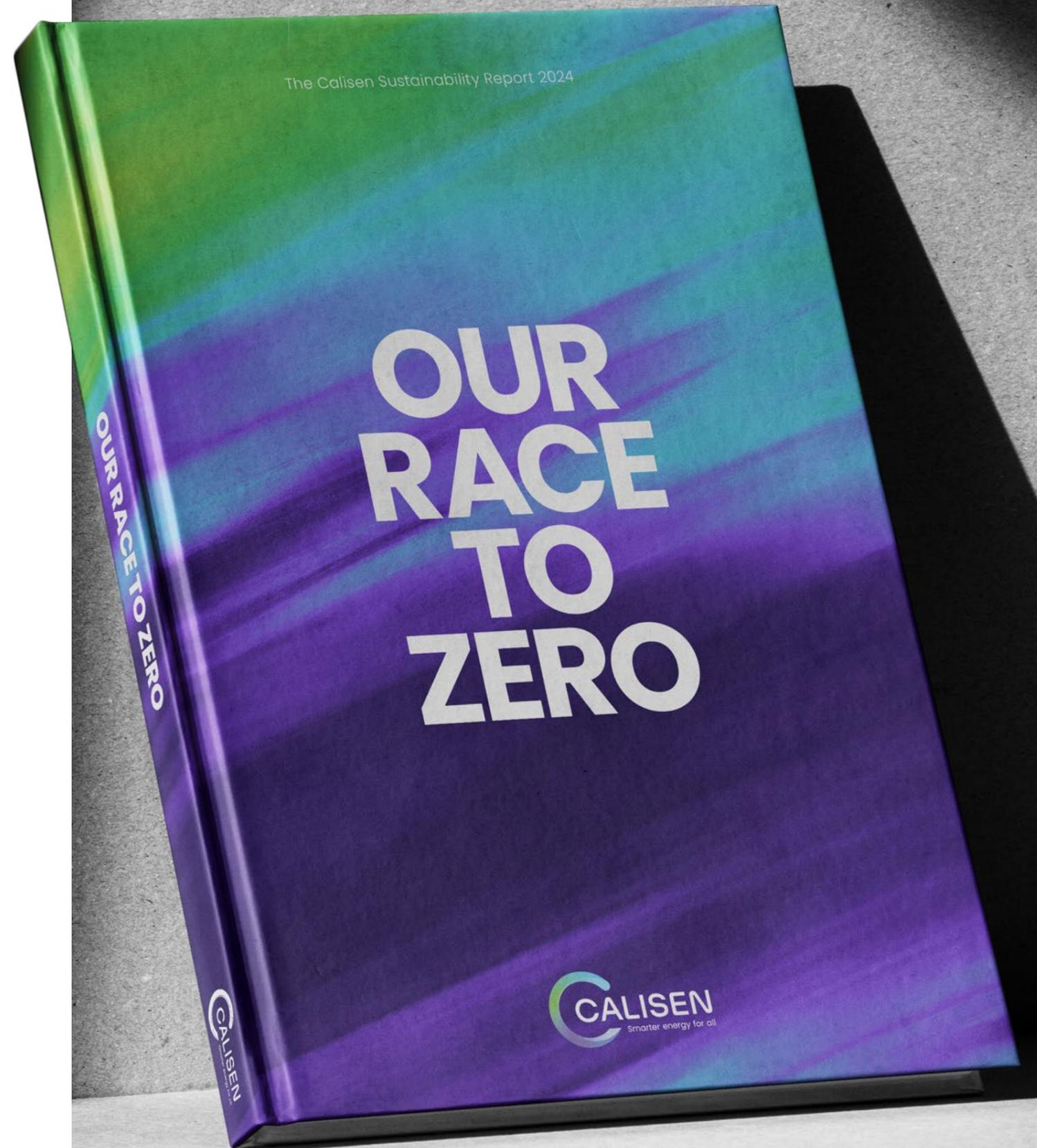
London

Portsmouth

# Together, we're making an impact

As of 31<sup>st</sup> December 2024 our installed meter portfolio is anticipated to contribute towards a total lifetime carbon emissions reduction of 7.4 million tonnes by 2039\* resulting from household energy savings alone.

\*Excluding emissions from manufacture, installation or end of life. Please refer to The Calisen Sustainability Reporting and Governance Report for carbon reduction calculations and assumptions.



## Smart Meter Asset Provision (MAP)

Owner and manager of metering assets

## Smart Meter Installation

Accredited metering installer

## Meter Reading Services (MRS)

Meter reading and data collection

## Calisen Smart 360

Smart meter health services

# Calisen is boosting Great Britain's race to net zero

We are growing and adapting to support the needs of Great Britain's energy suppliers and service providers through the financing and provision of smart meters and end-to-end asset management. Our approach makes the process simple and reliable. It means our partners can focus on their customers with confidence that their smart meter operations are in safe hands.

# Boosting the nation's smart meter deployment

## Smart Meter Asset Provider (MAP)

We own, install and manage metering assets, helping our clients in the rapid rollout of smart meters across Britain. We enable them and their customers to save energy, time, money and reduce their carbon usage, for a cleaner, greener future. Calisen is racing to bring smarter energy to all. Our purpose is to ensure that all end customers, energy suppliers and the wider industry can harness the benefits of smart meters for themselves.

### Market Leaders

Calisen is proud to be the market leader in MAP delivery.

### Secured Funding

We can offer secured funding and financial facilities where needed.

### Competitive Pricing

Our fixed-term pricing has been designed to be the most competitive around.

### Reduced Risk

Our comprehensive approach removes the risk in supply chain and meter sourcing.



~40%

**of all smart meters in  
Great Britain currently installed,  
are owned by Calisen**

# Your trusted partner for seamless smart meter installation

## Smart Meter Installation

Through our strong partnerships with energy suppliers, we are racing ahead in our mission to bring a smart meter to every home and eligible business nationwide. With our legacy dating back to 1996 under Lowri Beck, before becoming part of Calisen in 2019, our team.

## National Coverage

We can reach both businesses and customers across the length and breadth of Britain, installing and managing both domestic and non-domestic metering requirements.

## Commitment to sustainability

Calisen is moving to a sustainable EV field fleet. 20% of our vehicles are now EVs, and we're aiming to reach net zero by 2030.

## Professional installation

Our fully accredited and professional team, trained at the Calisen Smarter Energy Academy, will take any hassle out of the installation process.

## End-to-end metering services

Calisen are Great Britain's leading metering one-stop shop for energy suppliers and third-party intermediaries.

## 24/7 support

If you ever have an emergency or urgent concern, our team are always on hand to support you and help resolve the issue.



277K+

**In 2024, we installed over 277,000 smart meters across Britain**

# Data collection solutions tailored to your business

## Meter Reading Service (MRS)

In a smart world, data is king. Calisen provides meter reading services to its energy retailer customers, providing tailored solutions in support of the gas, electricity and water markets. We offer cyclical, non-cyclical inspection as well as data reading services. Calisen has the ability to meet the needs of your meter reading requirements based on read type and read frequency. We maximise each visit by collecting data from every meter as well as acquiring photographic records when requested or required.

### Extensive experience

When reading meters and gaining access, Calisen's knowledge and experience is second to none as market leaders.

### Safe and secure

We guarantee that all of your data will stay safe and secure.

### National Coverage

We can reach businesses and customers across the length and breadth of Britain, serving both domestic and non-domestic metering requirements.

### Competitive Offering

Being one of the few national metering reading agents, we're able to use our density and productivity to keep our costs consistently low.



16M+

**meters that we own, track  
and bill within our portfolio**

# Keeping Great Britain's smart meter network connected

**Calisen Smart 360** is a suite of value-added services for energy suppliers designed to bolster the maintenance and functionality of Great Britain's smart meter network. Our five core services are designed to boost the number of smart meters that are communicating correctly in order for both domestic and non-domestic clients to maximise their benefits.

- Energy providers can access Calisen Smart 360 without Calisen owning or installing the meters

- Smart 360 is available as a full portfolio or as standalone services, tailored to energy supplier or intermediary needs
- We offer end-to-end meter management so you can stay focused on your core business
- Benefit from Calisen's insights as the installer and funder of millions of smart meters across multiple suppliers and manufacturers



# Calisen Smart 360 core services



## Smart Reboot

Use our nationwide teams to help quickly and simply resolve issues with non-communicating smart meters. We can verify assets and their status, carry out commissioning steps, 'power cycle' communications hubs, exchange communication hubs and exchange SIM cards and modems for automated meter reading (AMR) meters.



## Smart Revive

Extend the lifespan of gas meters with a quick and easy battery replacement.



## Smart Firmware

An online tool that simplifies and accelerates the way smart meters receive their firmware updates.



## Smart Triage

If a problem can't be solved remotely or on-site, the meter can be removed and diagnosed fully to assess the appropriate next steps.



## Smart Software

Our software package gives energy suppliers rapid access to insight on all of their smart meter data.

# 1,000+ highly-trained, nationwide engineers and operatives, all supported by our BPEC-approved Calisen Smarter Energy Academy



# Our accreditations and standards

The image displays a collection of accreditation and standard logos arranged in a grid. The logos include: **ofgem**, **NICEIC APPROVED CONTRACTOR**, **GAS safe REGISTER**, **GREEN DEAL APPROVED**, **MOS CERTIFIED**, **ISO**, **NAPIT**, **eta ETC AWARDS LIMITED**, **ENERGY & UTILITY SKILLS**, **Alcumus SafeContractor**, **SEC Smart Energy Code**, **City & Guilds**, **ELEXON**, **PAS 2030**, and **RETAIL ENERGY CODE**.

Calisen is racing towards net zero. Let's build a smarter, greener future, together



Partner with us today and  
join the race to net zero



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